## PSN College of Engineering and Technology (autonomous)



Melathediyoor, Tirunelveli – 627 152.

(Approved by AICTE and Recognized by UGC Section 2 (f))

An ISO 9001:2015 Certified Institution
(Accredited by NAAC with A+, Affiliated to Anna University)

Website: www.psncet.ac.in E-mail: principal@psncet.ac.in



PRINCIPAL

04634 -279009

PSNCET/145/2023-24

29.01.2024

## Circular - Grievance Redressal cell (GRC) 2023-2024

In Partial modification of Circular PSNCET/017/2023-24 dated 16.06.2023 the Grievance redressal cell is revised as follows.

The grievance redressal cell (GRC) aims to look in to the complaint lodged by the student and staff and to redress based on its merit. The students can represent their either academic or non academic related grievances through on line/ grievance suggestion box. Such student can meet their faculty advisor in person and state his /her grievances. The purpose of the Grievance Committee is to hear, investigate, and resolve a student complaint, grievance, or conflict. The Student Grievance Redressal Committee desires to promote and maintain conducive and unprejudiced educational environment.

## Grievance Redressed cell committee:

S. No	Name	Designation	Position
	Dr. R. Lakshmi	Vice Principal	Convenor
1	Dr. M. Vargheese	Prof/CSE	Member
2	Dr. S. P. Umayal	Dean (Academic )	Member
3	Dr. R. Satheesh Raja	Prof. Marine	Member
4	Dr. K. Gangadharan	Director(Admission)	Member
5	Dr. Y. Carlin Calaph	Assoc. Prof. / Mech	Member
6	Dr. K. Sakthi Murugan	Assoc. Prof. /ECE	Member
7	Dr. K. Ananthi	Assoc. Prof. / Maths	Member
8	Mr. A. Kasiviswanathan	AP (Aero)	Member
9	Mr. J. Antony Alocius Johnson	Counsellor cum Trainer	Member

## Roles and responsibilities:

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute

A Grievance Cell is constituted for the Redressal of the problems reported by the Students of the College with the following objectives:

• Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-Teacher relationship

Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.

• Suggestion / complaint Box is installed in front of the all Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.

Advising Students of the College to respect the right and dignity of one another and show

utmost restraint and patience whenever any occasion of rift arises.

 Advising all the Students to refrain from inciting Students against other Students, Teachers and College administration

Advising all staffs to be affectionate to the Students and not behave in a vindictive manner

towards any of them for any reason.

• Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

PRINCIPAL

e. Copy to All HODs

(Aero, Civil, CSE& IT, EEE, ECE, EIE, Marine, Mech, SOBES. Mech. & Auto, MBA,) and Dean (EEE), COE, IQAC, PRO, Lib, P.D. AO, Deputy Warden, Transport, GA -025, Individual.

Cc: Chairman Vice Chairman Executive Director