

PSN College of Engineering and Technology (Autonomous)



Melathediyoor, Tirunelveli - 627 152, Tamilnadu
Approved by AICTE and Affiliated to Anna University

Accredited by NAAC and Recognised by UGC under section 2(f) and 12(B)

An ISO 9001 : 2015 Certified Institution



Website: www.psnct.ac.in

Phone: 04634 279009, 04634 279680.

E-Mail: principal@psnct.ac.in

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the bandwidth of the internet connection in the institution as follows.

| S. No. | Description | Bandwidth |
|--------|-------------|-----------|
| 1 | Bandwidth | 100 Mbps |



PRINCIPAL
PSN COLLEGE OF ENGINEERING & TECHNOLOGY
MELATHEDIYOOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DIST. - 627 152.

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Bills of Internet Connection



PRINCIPAL

PSN COLLEGE OF ENGINEERING & TECHNOLOGY
MELATHEDIYOOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DIST. - 627 152.

TAX INVOICE



ARJUN TELECOM PVT LTD
Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No :
Atpl 259/21-22
Customer P.O.No :
Mode of Payment :
NEFT / Cheque

Dated :
1-Jul-2021
Payment Due Date :
10th of Every Month
Terms of Payment :
Monthly

Buyer :
PSN College of Engg. & Technology
Melathediyoore, Thirunelveli
Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance
33,333.00
Customer Code Customer GST No :
Atpl/ Corp/620 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|-------------------------------------|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.07.21 to 31.07.21 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar Porur, Chennai-600116 & HDFC0009440

Declaration :-

We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.

For ARJUN TELECOM PVT LTD



Authorised Signatory

Terms & Conditions :

1. Payment to be made by crossed Cheque / DD in favour of - Arjun Telecom Pvt Ltd along with the payment advice.
2. Invoice Amount shall be paid before 11th positively, failing which the links will be deactivated without notice. For reactivation separate charges will be charged.
3. Arjun Telecom Pvt Ltd reserves the right to change from time to time the terms & conditions of contract by giving notice to the change.
4. All such arbitration would be carried within Chennai limits.
5. The company provides value added services along with bandwidth services, which includes inter-alia, but not limited, to Redundancies for different products wherever applicable, 24 x 7 Field Support with backup Call Centre. Service level guarantee of SLA with upto 99.9 uptime etc, and the above charges are all inclusive.
6. Late fee of 2% is applicable after Due Date.



Principal
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PSN COLLEGE OF ENGINEERING & TECHNOLOGY
MELATHEDIYOOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DIST. - 627 152.

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ARJUN TELECOM PVT LTD
Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No :
Atpl 327/21-22
Customer P.O.No :

Dated :
1-Aug-2021
Payment Due Date :
10th of Every Month
Terms of Payment :
Monthly

Buyer :
PSN College of Engg. & Technology
Melathediyoar, Thirunelveli
Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance
33,333.00
Customer Code Customer GST No :
Atpl/ Corp/620 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|-------------------------------------|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.08.21 to 31.08.21 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar, Porur, Chennai-600116 & HDFC0009440

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TIRUNELVELI DIST. - 627 152.

TAX INVOICE



ARJUN TELECOM PVT LTD

Service Beyond Expectation

Corporate Office :
 No. 28, Sundar Nagar, 5th Street,
 Alapakkam, Porur, Chennai - 600 116.
 State: TamilNadu, State Code : 33
 Ph : 044-42834488, 9940100119

Invoice No :
 Atpl 390/21-22
Customer P.O.No :
Mode of Payment :
 NEFT / Cheque

Dated :
 1-Sep-2021
Payment Due Date :
 10th of Every Month
Terms of Payment :
 Monthly

Buyer :
 PSN College of Engg. & Technology
 Melathediyoar, Thirunelveli
 Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance
 33,333.00
Customer Code Customer GST No :
 Atpl/ Corp/620 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|-------------------------------------|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.09.21 to 30.09.21 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
 Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
 Company's GST No : 33AAMCA0043J1ZZ
 Company's PAN No : AAMCA0043J

Company's Bank Details :
 Bank Name : HDFC BANK LTD
 A/c No : 50200015695112
 Branch & IFS Code : Lakshmi Nagar Porur, Chennai-600116 & HDFC0009440

Declaration :-
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For ARJUN TELECOM PVT LTD



Authorised Signatory

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Prepared by
 TIRUNELVELI
 DISTRICT
 627 152

Authorized by
PRINCIPAL
 PSN COLLEGE OF ENGINEERING & TECHNOLOGY
 MELATHEDIYOOR, PALAYAMKOTTA
 TIRUNELVELI DISTRICT

TAX INVOICE



ARJUN TELECOM PVT LTD
Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No : Atpl 473/21-22
Dated : 1-Oct-2021
Customer P.O.No : Payment Due Date : 10th of Every Month
Mode of Payment : Terms of Payment : Monthly
NEFT / Cheque

Buyer :
PSN College of Engg. & Technology
Melathedyoor, Thirunelveli
Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance 33,333.00
Customer Code Atpl/ Corp/620
Customer GST No : 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|-------------------------------------|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.10.21 to 31.10.21 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar, Porur, Chennai-600116 & HDFC0009440

Declaration :-
We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.

For ARJUN TELECOM PVT LTD



Authorised Signatory

Terms & Conditions :

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Principal
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TAX INVOICE



ARJUN TELECOM PVT LTD

Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No :
Atpl 547/21-22
Customer P.O.No :
Mode of Payment :
NEFT / Cheque

Dated :
1-Nov-2021
Payment Due Date :
10th of Every Month
Terms of Payment :
Monthly

Buyer :
PSN College of Engg. & Technology
Melathediyoar, Thirunelveli
Tamil Nadu 627152

Location: Thirunelveli BW **100 Mbps**
Old Balance: New Balance
33,333.00
Customer Code: Atpl/ Corp/620
Customer GST No :
33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|--|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.11.21 to 30.11.21 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar, Porur, Chennai-600116 & HDFC0009440

Declaration :-
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TAX INVOICE



ARJUN TELECOM PVT LTD
Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No : Atpl 594/21-22
Customer P.O.No :
Mode of Payment : NEFT / Cheque
Dated : 1-Dec-2021
Payment Due Date : 10th of Every Month
Terms of Payment : Monthly

Buyer :
PSN College of Engg. & Technology
Melathediyoar, Thirunelveli
Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance
33,333.00
Customer Code Atpl/ Corp/620
Customer GST No : 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|-------------------------------------|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.12.21 to 31.12.21 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar, Porur, Chennai-600116 & HDFC0009440

Declaration :-
We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.

For ARJUN TELECOM PVT LTD



Authorised Signatory

Terms & Conditions :

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MELATHEDIYOOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DIST. - 627 152.

TAX INVOICE



ARJUN TELECOM PVT LTD

Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No :
Atpl 678/21-22
Dated :
1-Jan-2022
Customer P.O.No :
Payment Due Date :
10th of Every Month
Mode of Payment :
NEFT / Cheque
Terms of Payment :
Monthly

Buyer :
PSN College of Engg. & Technology
Melathediyoar, Thirunelveli
Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance
33,333.00
Customer Code Customer GST No :
Atpl/ Corp/620 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|---|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.01.2022 to 31.01.2022 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar, Porur, Chennai-600116 & HDFC0009440

Declaration :-
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For ARJUN TELECOM PVT LTD



Authorised Signatory

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TAX INVOICE



ARJUN TELECOM PVT LTD
Service Beyond Expectation

Corporate Office :
No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.
State: TamilNadu, State Code : 33
Ph : 044-42834488, 9940100119

Invoice No :
Atpl 747/21-22
Customer P.O.No :
Mode of Payment :
NEFT / Cheque
Dated :
1-Feb-2022
Payment Due Date :
10th of Every Month
Terms of Payment :
Monthly

Buyer :
PSN College of Engg. & Technology
Melathediyoar, Thirunelveli
Tamil Nadu 627152

Location Tirunelveli BW 100 Mbps
Old Balance New Balance
33,333.00
Customer Code Customer GST No :
Atpl/ Corp/620 33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-----------------|-------------------------------------|----------------|------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.02.22 to 28.02.22 | 998422 | 28,249.00 |
| ADD : SGST @ 9% | | | 2,542.00 |
| ADD : CGST @ 9% | | | 2,542.00 |
| Total GST | | | 5,084.00 |
| Rounded Off | | | |
| Total | | | 33,333.00 |

Amount in Words :-
Indian Rupees Thirty Three Thousand Three Hundred Thirty Three only

Remarks :

Company's CIN No : U64203TN2013PTC093073
Company's GST No : 33AAMCA0043J1ZZ
Company's PAN No : AAMCA0043J

Company's Bank Details :
Bank Name : HDFC BANK LTD
A/c No : 50200015695112
Branch & IFS Code : Lakshmi Nagar Porur, Chennai-600116 & HDFC0009440

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MELATHEDIYOOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DIST. - 627 152.

TAX INVOICE



ARJUN TELECOM PVT LTD

Service Beyond Expectation

Corporate Office :

No. 28, Sundar Nagar, 5th Street,
Alapakkam, Porur, Chennai - 600 116.

State: TamilNadu, State Code : 33

Ph : 044-42834488, 9940100119

Invoice No :

Atpl 801/21-22

Customer P.O.No :

Mode of Payment :

NEFT / Cheque

Dated :

1-Mar-2022

Payment Due Date :

10th of Every Month

Terms of Payment :

Monthly

Buyer :

PSN College of Engg. & Technology

Melathediyoar, Thirunelveli

Tamil Nadu 627152

Location

Old Balance

Customer Code

Atpl/ Corp/620

Tirunelveli BW 1000 Mbps

New Balance

1,25,000.00

Customer GST No :

33AAATP4096R3ZU

| SL.No | Description | HSN / SAC Code | Amount |
|-------|-------------------------------------|----------------|--------------------|
| 1 | Dedicated Internet Leased Line | 998422 | |
| 2 | Bandwidth From 01.03.22 to 31.03.22 | 998422 | 1,05,932.00 |
| | ADD : SGST @ 9% | | 9,534.00 |
| | ADD : CGST @ 9% | | 9,534.00 |
| | Total GST | | 19,068.00 |
| | Rounded Off | | |
| | Total | | 1,25,000.00 |

Amount in Words :-

Indian Rupees One Lakh Twenty Five Thousand only

Remarks :

Company's CIN No : U64203TN2013PTC093073
 Company's GST No : 33AAMCA0043J1ZZ
 Company's PAN No : AAMCA0043J

Company's Bank Details :
 Bank Name : HDFC BANK LTD
 A/c No : 50200015695112
 Branch & IFS Code : Lakshmi Nagar, Porur, Chennai-600116 & HDFC0009440

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For ARJUN TELECOM PVT LTD



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 Authorised by
 PSN COLLEGE OF ENGINEERING & TECHNOLOGY
 MELATHEDIYOOR, PALAYAMKOTTAI TALUK
 TIRUNELVELI DIST. - 627 152.



**Purchase order and E-copy of
document of agreement with the
service provider**



PRINCIPAL

PSN COLLEGE OF ENGINEERING & TECHNOLOGY
MELATHEDIYOOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DIST. - 627 152.

PSN College of Engineering and Technology (Autonomous)



Melathediyoor, Tirunelveli - 627 152, Tamilnadu
 Approved by AICTE and Affiliated to Anna University
 Accredited by NAAC and Recognised by UGC under section 2(f) and 12(B)
 An ISO 9001 : 2015 Certified Institution



Website: www.psnct.ac.in
 Phone: 04634 279009, 04634 279680.

E-Mail: principal@psnct.ac.in

24.08.2020

To,

M/s.Arjun Telecom Pvt.Ltd
 No: 28, First Floor,Sundar Nagar, 5th Street
 Alappakkam, Porur, Chennai- 600116.

Kind Attn: Mr.N.Vijay Kannappan

We are pleased to place an order for 100 Mbps (1:1) Dedicated Leased Line through RF link connectivity

| Sl.No | Description | Unit Price | Per MB | One Time (Rs.) | Annually Recurring (Rs.) |
|--|---|------------|-----------|---|--------------------------|
| A | Internet Bandwidth Charges (Rs.) | | | | |
| 1 | 100 Mbps (1:1) Dedicated Leased Line through RF | | Rs.338.98 | | Rs.338983 |
| 2 | One Time Charges | | 1 | Nil | Nil |
| | GST@18% | | | | Rs.61017 |
| | Sub Total | | | | Rs.400000 |
| Monthly Advance Payment | | | | This PO is valid from : 24.08.2020 | |
| All prices are Inclusive of all taxes | | | | Invoice will be generated for every Month | |
| Terms and Conditions | | | | | |
| Payment Terms 100% advance on monthly basis before 10 th of every month. | | | | | |
| Minimum Contract Period is 1 Year after the date of commissioning. | | | | | |
| All hardware orders are to be placed favouring "ARJUN TELECOM PVT LTD" | | | | | |
| Delivery of Internet services should be within 15 Days working from PO date. | | | | | |
| Validity of the above offer for 30 days from Proposal date. | | | | | |
| The contract can be terminated with a minimum advance notice period of one month | | | | | |
| Leased Line Router to be provided by the customer | | | | | |
| Minimum of 15 Static IPs should be provided | | | | | |
| Agreed SLA of 99.5% should be maintained. Incase of down time exceeds (SLA of 99.5%) | | | | | |
| M/s. Arjun Telecom Pvt.Ltd should reduce the appropriate internet charges in the monthly bill. | | | | | |



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yours truly

[Handwritten signature]
 24/8/20
DR. P. SELVAKUMAR, M.E., Ph.D.
 ASSISTANT DIRECTOR
 PSN COLLEGE OF ENGINEERING & TECHNOLOGY
 MELATHEDIYOOR, PALAYAMKOTTAI TALUK
 TIRUNELVELI DIST. - 627 152



ARJUN TELECOM PVT LTD

Service Beyond Expectation

DEDICATED INTERNET BANDWIDTH ACCESS SERVICE

SERVICE LEVEL AGREEMENT

This Service level agreement for provision of Internet Bandwidth Access Service entered into an agreement between

Arjun Telecom Pvt. Ltd. having its registered office at No: 28, 1st Floor, Sundar Nagar, 5th Street, Alapakkam, Chennai - 600116. Email: vijaykannappan@arjuntelecom.in Mobile: 9940100119.

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PSN College of Engineering and Technology, having its registered address at PSN College of Engineering and Technology (Autonomous), Melathediyoor Tirunelveli-627152, TamilNadu, India. (Herein after called "Customer") Whereas the customer has contracted with Arjun Telecom Pvt. Ltd to provide Internet Bandwidth Access Service.

1. Network uptime/availability:

Network Uptime/Availability shall be defined as the percentage of time in connectivity is available from 100 Mbps (1:1) Dedicated Leased Line through RF to which the customer is connected till the routers port of upstream Internet Bandwidth Provider of Arjun Telecom Pvt. Ltd. The Connectivity from the Starting point to end point should be Dedicated Leased Line through RF.

❖ Service Commitment

The Minimum network availability shall be 99.5% up to the service period on a 24 hour basis, during normal conditions on a best effort basis.

❖ Monitoring Period

Up to the Service Period

ARJUN TELECOM PRIVATE

No.2, Sundar Nagar, 6th street, Alapakkam, Chennai- 600 116
Tel: 044-42834488



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ARJUN TELECOM PVT LTD

Service Beyond Expectation

Performance Measurement Methodology

The period of unavailability shall be measured from the time such unavailability is reported to Arjun Telecom Pvt. Ltd. helpdesk by the customer. All such instances where the network was not available for a minimum period of continuous five minutes from the logging of the complaint by the customer shall be considered as network unavailability. Once the problem has been resolved the nature of the solution should be intimated to the customer and the time taken to resolve the problem and then report will be considered as downtime.

2. Bandwidth availability:

Bandwidth availability is defined in terms of the minimum bandwidth that would be available to the customer at least 99.5% of the time, from Dedicated Leased Line through RF routers to which the customer is connected up to the peering point of Arjun Telecom Pvt. Ltd. with its upstream Internet Bandwidth Provider.

❖ Service Commitment

Minimum 99% of 100% of the bandwidth contracted by the customer would be available to the customer at least 99.5% of the time, from Dedicated Leased Line through RF routers to which the customer is connected up to the peering point of Arjun Telecom Pvt. Ltd. with its upstream Internet Bandwidth Provider over the period on a 24 hour basis.

❖ Monitoring Period

Up to the Service Period

3. Port Availability:

Arjun Telecom Network guarantees that the link between Internet Port at the Router at the Arjun Telecom network operating center and the internet backbone will be available for 98.5% of the time when measured on an average Annual basis.

2. Service Outage:

Service Outage incident shall mean: An interruption of service lasting at least (15) fifteen continuous Minutes and an interruption of service due to a failure in link other than the local loop between the subscriber's premises and the Arjun Telecom operating center where the Subscriber's circuit is terminated.

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ARJUN TELECOM PVT LTD
Service Beyond Expectation

3. Throughput Guarantee/CIR:

We commit guaranteed throughput which is equivalent to the contracted port till our teleport (i.e. till tier 1 US backbone) and it shall be our right to route the traffic on the best possible route at any point of time on our Gateways. The throughput Guarantee committed ensures that you get the bandwidth on a continuous CIR basis. We can use any of the paths as explained on our backbone to ensure availability of committed CIR. IR Guarantee.

As witness these agreement the duly authorizes representatives of the Parties have signed this contract

Signed for and on behalf of Arjun Telecom Pvt. Ltd
For **ARJUN TELECOM PRIVATE LIMITED.**

Signature: _____
T. Balasankar

Name : T. BALASANKAR **Authorised Signatory**

Position/Job Title: Finance Head

Date : 24.08.2020

Signed for and on behalf of Customer

Signature: _____
P.M.

Name : DR. P. SELVAKUMAR

Position/Job Title: _____
Dr. P. SELVAKUMAR M.E. Ph.D.
Principal
PSN COLLEGE OF ENGINEERING & TECHNOLOGY
MELATHEDIYOR, PALAYAMKOTTAI TALUK
TIRUNELVELI DISTRICT - 627 152

Date : 24.08.2020

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